

BELSIZE PRIORY MEDICAL PRACTICE
MINUTES OF PPG MEETING

7th July, 2019

Present:	
Name	Title
Dr Nabila Hanosh	GP Principal
Mrs Maryla Wood	Practice Manager
Mrs Janet Taines	Deputy Practice Manager
Mr Morad Albarouni	Healthcare Assistant
Miss Zena Al-Tamimi	Admin Clerk
Ms F	Student on work experience at the practice
Mr H M	PPG Member
Mrs S O'K	PPG Member
Mrs M W	PPG Member
Mrs B G	PPG Member

REVIEW AGENDA	1.	New services introduced to the Practice
	2.	Introduction of new HCA from refugee charity
	3.	Update with new building plans
	4.	General updates with the practice and staff
	5.	Introduction of PNC

AGENDA ITEM	Discussion
<p>1.New services introduced to the Practice</p>	<p>Social Prescribing and Care Navigation Following from the last meeting where the Social Prescribing, Care Navigation service was introduced – there will be a member from their team present at the Practice every Tuesday at 10.00. The team will approach patients and offer advice on the service. Social prescribing allows healthcare professionals to refer patients to services in the community – these services hold many benefits for patients including bettering quality of life, improved mental and emotional wellbeing.</p> <p>Diabetes Prevention programme This team hold a clinic at the Practice weekly</p> <p>Community mental health team On Mondays and Fridays a Mental Health Nurse Practitioner will be holding a session with pre-booked appointments. She is allocated patients who are originally referred to Camden’s Primary Care Mental Health Network.</p> <p>Tavistock and Portman mental health team On Fridays a social prescriber from the Tavistock and Portman team will be holding a session.</p>
<p>2. Introduction of new HCA from refugee charity</p>	<p>MW is involved with a charity that supports refugees who were professionally working in their home country but in coming to the UK they cannot continue their professional work. It is a charity that helps these refugees get back into working in their profession.</p> <p>The workers will join employment and work voluntarily to gain experience in their chosen workplace.</p> <p>We have a Healthcare Assistant who has joined the Practice. He has a variety of skills and will be with us for some weeks</p>
<p>3.Update with new building plans</p>	<p>There has been a site allocated for the new Practice building.</p>

	<p>The date the build will begin has not yet been confirmed.</p>
<p>4. General updates with the Practice and staff</p>	<ul style="list-style-type: none"> • There has been a new Physician's Associate that has joined the Practice – this will help with access to appointments and being able to offer more services to the patient's. She will be able to Practice medicine in the same way a GP can, accept she cannot prescribe medication. She will have an allocated GP at all times, to support her with any queries or second opinions. <p>PPG members queried whether the Physician Associate position is replacing Nurses. This is not the case as the Physician Associates are more skilled than a nurse role.</p> <p>We do not have a Practice Nurse; we have a Healthcare assistant who does offer all the same services. We do not hold a smear test clinic at the Practice; patients are directed to book on our Out of Hours HUB service for this whereby the patients are seen for their smear tests at neighbouring Practices.</p> <ul style="list-style-type: none"> • We have had two new Receptionists join the Practice. <p>PPG members praised their communication skills and were positive about their interaction with the new receptionists. PPG members also praised all the receptionists because they feel they go to the end of the Earth for their patients, they feel they are very kind, helpful and patient.</p> <p>PPG members queried the process of employing new receptionists.</p> <p>MW explained it can be a complex time employing new people who want to stay in employment long term. There is an application and interview process, once chosen and employed they will go through an induction period which is paid training, they will complete out of house training to be trained to perform CPR, use Oxygen with a patient and use a defibrillator, electronic training for sectors such as health and safety.</p> <ul style="list-style-type: none"> • Joining us this week we had a sixth form student doing work experience who is interested in following a route into healthcare. She briefly introduced herself to the group. <p>We will have students who are in their first year of training to be Physician's Associate, joining the Practice. They will work on Wednesdays. They will learn to use the electronic system, shadow clinicians, learn to take history and take</p>

	<p>history and thoroughly examine patients, learn to complete management plans and gain experience. They will start at the beginning of October.</p> <p>We will also have the same Physician's Associates that joined us last year, re-joining us in their second year in March 2020 for a 9 week period.</p>
<p>5. Introduction of PCN</p>	<p>The NHS has introduced PCN NHS which a part of the Governments NHS long term plan.</p> <p><u>What does it involve?</u></p> <p>From July 2019 it involves the boroughs CCG (Clinical Commissioning Groups) to provide funding to these PCN (Primary Care Network) groups with the aim to develop and maintain them. The PCN's are made up of groups of General Practices working together with a range of local providers, including across Primary Care, community services, social care and the voluntary sector to offer more personalised, coordinated health and social care to their local populations.</p> <p>Networks will have a greater focus on population health and addressing health inequalities in their local area, using data and technology to inform the delivery of population scale care models. Primary care networks will also help ensure that the NHS designs support and services to get the best possible value out of their funding for their local communities.</p> <p>For further information or any questions about the new PCN scheme, you can visit the NHS England website.</p> <p>Within our PCN there is a Clinical Prescriber who will hold clinics and offer Practices support with care for patients.</p>

Next Meeting: OCTOBER 2019

